

Andrew McLaughlin**Organisational Behaviour Expert and International Coach**

Andrew has more than 20 years experience in learning and development and has consulted and taught all over the world. He has served on the faculty of IMI for most of that time. He has an extensive coaching practice in Ireland, in the private and public sectors. He coaches internationally, both in Europe and the United States. He is the coach's coach, having designed and taught the IMI's level 9 programme on executive coaching for many years. He also leads IMI's masters and diploma courses in Organisational Behaviour. Andrew holds primary and masters level qualifications in psychology and is an accredited NLP coach, Ericsson coach, Master trainer, NLP Trainer, and holds qualifications in the full range of psychometrics including EQ Map, EQI and ECR, in the area of emotional intelligence alone. He has published a major work for the IDaA on the mind of the Irish Entrepreneur which contains much original research in this area. He also has published research on Work Life Balance in the Hotel and Catering business and Competency Based Interviewing in Ireland. His further research interests are in negotiation skills and stress management.

